



**JPS SYSTEMS N.E. LTD**

Clear Communication for Public Buildings

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# **JPS Guide to Martyn's Law and Building**

## **Communication Systems**

Practical guidance for public buildings, venues and customer-facing spaces

**Clear communication matters in everyday use and in emergencies.**



# What is Martyn's Law?

Martyn's Law is the commonly used name for the **Terrorism (Protection of Premises) Act 2025**. The Act is intended to improve preparedness at certain public premises and events, so that those responsible are better ready to respond in the event of a terrorist attack.

The Act received Royal Assent on **3 April 2025**. The government has confirmed that there will be an implementation period of at least **24 months** before the Act comes into force, with further guidance being published during that period.

The legislation introduces a tiered approach. In broad terms, requirements vary depending on the type of premises or event and the number of people reasonably expected to be present.

For many organisations, the most sensible approach now is not to panic, but to begin reviewing practical preparedness in a calm and proportionate way.

## At a glance

- **Supports public venues in reviewing and strengthening their emergency planning.**
- **Two-Tier System: Distinct rules for Standard (200-799 capacity) and Enhanced (800+) tiers.**
- **New Regulator: The Security Industry Authority (SIA) will oversee compliance.**
- **Status: We are currently in the implementation phase before the law is enforced.**

**Key question** In an emergency situation, would your current communication systems deliver clear, reliable instructions to occupants?

### Practical takeaway

Most organisations do not need to take immediate action.

A sensible first step is to review existing communication systems and identify any obvious gaps in coverage, clarity, or accessibility.

## Implementation Timeline

**Royal Assent**  
3<sup>rd</sup> April 2025

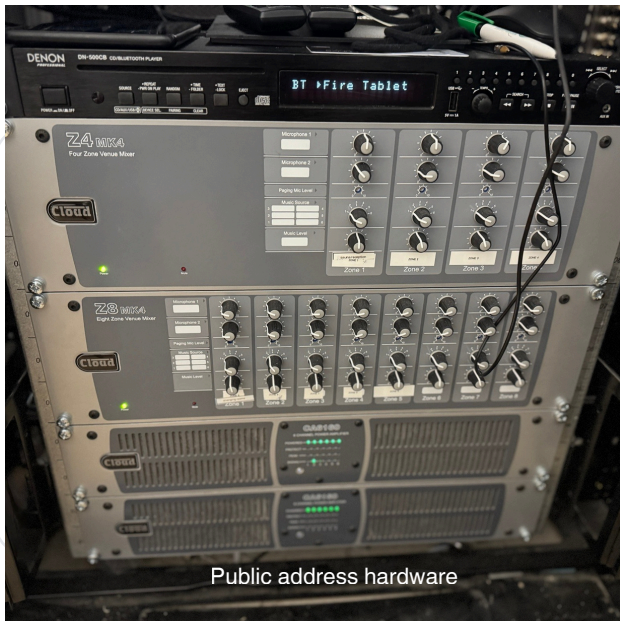
**In Force**  
Spring 2027



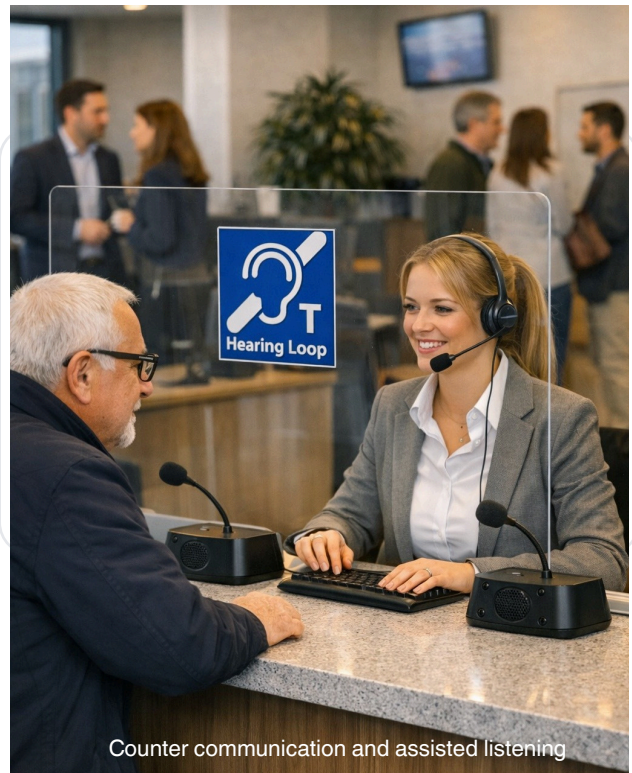
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# Why building communication systems matter

JPS Systems N.E. Ltd provides specialist support in communication systems for public buildings and customer-facing environments.



Public address hardware



Counter communication and assisted listening

## Public address systems

Can announcements be heard clearly in the areas that matter? Are messages intelligible in noisy, reverberant or open spaces such as foyers, leisure areas, sports halls, swimming pool surrounds, waiting areas and circulation spaces?

## Coverage and consistency

Do all relevant areas receive the message, or are there weak spots where announcements are missed altogether?

## Assisted listening systems

Can people with hearing loss receive important spoken information? Are hearing loop, infra-red or other assisted listening facilities working properly, clearly signed and suitable for the environment?

## Speech transfer and readiness

At reception desks, secure counters and screened positions, can staff and visitors understand each other clearly? Do staff understand what systems are in place, what they are for, and whether they are working as expected?



## Questions to ask about your building

The following questions can help start a practical internal review. Good preparedness begins with a clear picture of the building, its users and the communication systems already in place.

- ✓ Can emergency announcements be heard clearly in all relevant public areas?
  - ✓ Are messages likely to remain understandable in noisy spaces?
  - ✓ Are there areas where coverage is weak, inconsistent or absent?
  - ✓ Can people with hearing loss access important spoken information?
  - ✓ Are assisted listening systems fitted, working and clearly identified?
- ✓ Are reception and customer-facing communication points accessible?
  - ✓ Are speech transfer systems working properly where screens or barriers are present?
  - ✓ Do staff know what communication systems are installed and how they are used?
  - ✓ Are known shortcomings recorded clearly and prioritised sensibly?
  - ✓ Would an external review help identify practical improvements?

**Tip:** This does not need to become a major project overnight. Start by understanding what is fitted, what works well and where the obvious gaps are.

### **A proportionate approach is usually the right one.**

In many cases, the first step is simply to understand the current position more clearly and identify where improvements may be needed over time.



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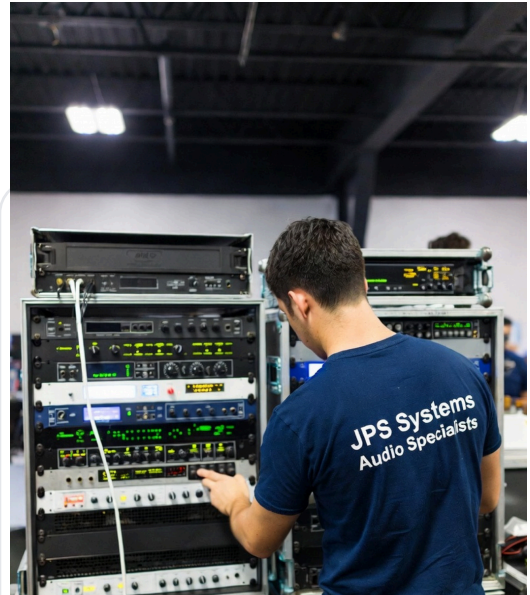
# How JPS can support your organisation

JPS Systems N.E. Ltd provides specialist support in communication systems for public buildings and customer-facing environments.

## Services

- Public address system reviews - observations on coverage, audibility and intelligibility
- Assisted listening system assessments - review of hearing loop, infra-red and related accessibility provisions
- Speech transfer system reviews - checks at counters, receptions and screened positions
- Practical improvement advice - clear recommendations based on site conditions and user needs
- Upgrade planning - support with improving older or inconsistent systems
- Estate-wide consistency reviews - helping organisations build a clearer picture across multiple sites

**Our approach is practical, measured and building-focused.** We aim to help organisations understand how their existing communication systems support everyday operation, accessibility and emergency communication.



## Official resources

For official information and updates on Martyn's Law, refer to GOV.UK Home Office factsheets and the ProtectUK resource hub.

## Contact

JPS Systems N.E. Ltd  
[www.jpssystems.net](http://www.jpssystems.net)

Helping organisations review public address, assisted listening and customer communication systems in public buildings.